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QUALITY POLICY

VISION:

IDV Defence Vehicles S.p.A. **aims to be a world leader** among the manufacturers of defense vehicles and their protection systems, providing vehicle solutions for special and off-road use, ballistic, mine-resistant, and IED-resistant protection solutions, mechanical assemblies, and vehicle components in a range of products and services capable of fully satisfying the implicit and explicit needs of customers and stakeholders through a sustainable and integrated management system within the company.

MISSION:

- develop and produce products **with innovative solutions** capable of meeting the needs, requirements, and expectations of its customers (internal and external);
- guarantee **product quality and performance** to its customers globally, increasing their satisfaction and consolidating a lasting partnership;
- **create value** for stakeholders (customers, shareholders, and employees), with a constant commitment to reducing its environmental impact and complying with applicable mandatory environmental, energy, health and safety regulations;
- use technologies and processes to increase results in terms of **effectiveness, efficiency, and sustainability**;
- ensure resource management through motivation and **management of expertise**.

STRATEGY:

Quality Policy of IDV Defence Vehicles S.p.A., in accordance with the IDV Group's organizational, management, and control model, recognizes **process-based organization and continuous improvement** as the key for Mission achievement. Specifically, it highlights the following aspects:

- **Context analysis** to identify external and internal factors that influence the achievement of the Organization's objectives.
- Acquisition and understanding of **customer and other stakeholder needs**.
- Satisfaction of **expressed and unexpressed customer (and other stakeholder) requirements**, as well as mandatory requirements arising from applicable process and product legislation.
- **Management of risks and opportunities** for continuous improvement of business management.
- Monitoring and increasing internal and external **customer satisfaction**.
- **Leadership** achieved through the involvement, motivation, and training of human resources in the pursuit of objectives that are disclosed, shared, and accepted as achievable and challenging.
- **Continuous improvement** of business results and the performance of processes, products and services offered.
- **Supplier management**, with a view to partnership.

Scope:

In accordance with the above, the scope of application of IDV Defence Vehicles S.p.A is:

“Design, development and production of land and amphibious vehicles for military use and their components; design, development and production of armor for vehicular applications; production of commercial vehicles and their components. After-sales support to the Customer”.

IDV Defence Vehicles S.p.A. recognizes the need to establish and maintain a Quality Management System that complies with the requirements of **ISO 9001 & NATO AQAP 2110** (and related standards); that ensures compliance with the legal and technical requirements applicable to its processes and products with a view to continuous improvement and prevention; and that promotes a "risk-based thinking" approach through context and stakeholder analysis and the development of leadership qualities among resources.

Bolzano, 11/05/2026

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